



February 24, 2011
Via E-File

Mr. Charles L. A. Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Bldg.
1010 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: Tariff Revision for **Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications**

Dear Mr. Terreni:

Enclosed please find the original copy of this letter submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications. The purpose of this filing is to increase Business Service and Analog PBX Service, the Trinsic Standard Service, Trinsic Unlimited Service, Trinsic Spectrum Unlimited Service, TrinsicBUSINESS A La Carte Service, Trinsic Spectrum Plus, Trinsic Complete Local, Trinsic Complete Plus, Trinsic Complete Nation, Trinsic Complete Nation II, Trinsic Complete 250, Trinsic Complete 50, Trinsic Local Only for Business, Trinsic Complete Nation for Business and Trinsic Complete Premium for Business. Customer Service was sent via Bill message. The Company respectfully requests an effective date of March 1, 2011.

The following pages are included with this filing:

Preface, 7 th Revised Page 2	Updates the Check Sheet
Preface, 5 th Revised Page 3	Updates the Check Sheet
Section 4, 2 nd Revised Page 3	Increases Rates
Section 6, 4 th Revised Page 1	Increases Rates
Section 6, 3 rd Revised Page 2	Increases Rates
Section 6, 2 nd Revised Page 4	Increases Rates
Section 6, 1 st Revised Page 6	Increases Rates
Section 6, 1 st Revised Page 14	Increases Rates
Section 6, 4 th Revised Page 18	Increases Rates
Section 6, 4 th Revised Page 19	Increases Rates
Section 6, 4 th Revised Page 20	Increases Rates
Section 6, 4 th Revised Page 21	Increases Rates
Section 6, 4 th Revised Page 22	Increases Rates
Section 6, 2 nd Revised Page 23	Increases Rates
Section 6, 2 nd Revised Page 24	Increases Rates

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South Carolina Public Service Commission
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Page 2

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,



Thomas M. Forte
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies

TMF/mp

cc: S. Klopach - Matrix
file: Matrix – SC CLEC
tms: SC11101

CHECK SHEET

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Section	Page	Revision		Section	Page	Revision	Section	Page	Revision	
	Title	1 st Rev.		2	16	Original	4	3	2 nd Rev.	*
Preface	1	Original		2	17	Original	4	4	Original	
Preface	2	7 th Rev.	*	2	18	Original	4	5	1 st Rev.	
Preface	3	5 th Rev.	*	2	19	Original	4	6	Original	
Preface	4	Original		2	20	Original	4	7	Original	
Preface	5	1 st Rev.		2	21	Original	4	8	1 st Rev.	
Preface	6	Original		2	22	Original	4	9	Original	
1	1	Original		2	23	Original	4	10	Original	
1	2	1 st Rev.		2	24	Original	4	11	Original	
1	3	Original		2	25	Original	4	12	Original	
1	4	Original		2	26	Original	4	13	Original	
1	5	Original		2	27	Original	4	14	Original	
2	1	Original		2	28	Original	4	15	Original	
2	2	Original		2	29	Original	4	16	1 st Rev.	
2	3	Original		2	30	Original	4	17	Original	
2	4	Original		2	31	Original	4	18	Original	
2	5	Original		2	32	Original	4	19	Original	
2	6	Original		2	33	Original	4	20	1 st Rev.	
2	7	Original		2	34	Original	4	21	Original	
2	8	Original		2	35	Original	4	22	Original	
2	9	Original		2	36	Original	4	23	1 st Rev.	
2	10	Original		2	37	1 st Rev.	4	24	Original	
2	11	Original		3	1	Original	4	25	Original	
2	12	Original		3	2	Original	4	26	Original	
3	1	Original		3	3	Original	4	27	Original	
3	2	Original		3	4	Original	5	1	Original	
3	3	Original		3	5	Original	5	2	Original	
3	4	Original		3	6	Original	5	3	Original	
2	13	Original		4	1	Original	5	4	Original	
2	14	Original		4	2	Original	6	1	4 th Rev.	*
2	15	Original								

* included in this filing.

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Scott Klopach

Vice President of Regulatory Affairs and General Counsel

Contact No.: (888) 411-0111

433 E. Las Colinas Blvd., Suite 400

Irving, Texas 75039

CHECK SHEET, (CONT'D.)

Section	Page	Revision		Section	Page	Revision
6	2	3 rd Rev.	*	7	1	Original
6	3	1 st Rev.		7	2	1 st Rev.
6	4	2 nd Rev.	*	7	3	Original
6	5	1 st Rev.		7	4	Original
6	6	1 st Rev.	*	7	5	Original
6	7	Original		7	6	Original
6	8	Original		7	7	Original
6	9	Original		7	8	Original
6	10	Original		7	9	Original
6	11	Original		7	11	Original
6	12	Original		7	12	1 st Rev.
6	13	Original		7	13	1 st Rev.
6	14	1 st Rev.	*	7	14	1 st Rev.
6	15	Original		7	15	1 st Rev.
6	16	1 st Rev.		7	16	1 st Rev.
6	17	Original		7	17	Original
6	18	4 th Rev.	*	7	18	Original
6	19	4 th Rev.	*	7	19	Original
6	20	4 th Rev.	*	7	20	Original
6	21	4 th Rev.	*	7	21	Original
6	22	4 th Rev.	*			
6	23	2 nd Rev.	*			
6	24	2 nd Rev.	*			
6	25	Original				
6	26	Original				
6	27	Original				
6	28	Original				
6	29	2 nd Rev.				
6	30	Original				
6	31	Original				

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SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)

4.2 Description of Basic Local Exchange Service (cont'd)

4.2.3 Business Services

A. Business Service

<u>Rate Group</u>	<u>Local Only</u>	<u>Local w/ Long Distance</u>
1	\$52.62 (I)	\$45.62 (I)
2	\$54.17 (I)	\$47.17 (I)
3	\$55.92 (I)	\$48.92 (I)
4	\$57.32 (I)	\$50.32 (I)
5	\$59.55 (I)	\$52.25 (I)
6	\$60.82 (I)	\$53.82 (I)
7	\$62.32 (I)	\$55.32 (I)

B. Analog PBX Service

<u>Rate Group</u>	<u>Local Only</u>	<u>Local w/ Long Distance</u>
1	\$57.57 (I)	\$50.57 (I)
2	\$60.07 (I)	\$53.07 (I)
3	\$62.32 (I)	\$55.32 (I)
4	\$64.57 (I)	\$57.57 (I)
5	\$67.07 (I)	\$60.07 (I)
6	\$69.32 (I)	\$62.32 (I)
7	\$71.82 (I)	\$64.82 (I)

	Monthly Recurring Charge
DID CO Termination	\$35.50

4.2.4. Initial Service Conversion Charge

\$10.00 per line or trunk converted, nonrecurring
\$85.00 per DID CO termination per trunk, nonrecurring

4.2.5 Installation Charge

\$60.75 first line or trunk converted, nonrecurring
\$24.75 additional line or trunk converted, nonrecurring

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SECTION 6.0 - CURRENT PRICE LIST

6.1 Basic Services and Rates

6.1.1 Network Exchange Bundled Service

A. Trinsic Standard Service (1)**

Package Price for Trinsic Standard Service

Primary Line, per month \$64.05 (I)

Secondary Line, per month \$36.06 (I)

Service Connection Fee, one time charge per line #

Primary Line \$69.99

Secondary Line \$55.00

Trinsic Standard Service includes the following:

1. A monthly allowance of 200 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card in Trinsic's SC Tariff No. 5. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls within 200 minute allowance	Per minute rate
Direct Dial Access	\$0.00

Toll calls above 200 minute allowance	Per minute rate
Direct Dial Access	\$0.10

2. Local line and unlimited local exchange calling.
3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.
Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$8.99 per month.

4. [Reserved for Future Use]

5. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
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Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

***This option grandfathered effective September 30, 2002 and is available to existing customers only.*

(1) This service was formerly known as South Carolina Home Edition – Standard Service.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.1 Network Exchange Bundled Service

B. Trinsic Unlimited Service (1)

Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zones 1, 2:	\$65.48 (I)
UNE Zone 3:	\$70.48 (I)
Secondary Line, per month	
UNE Zones 1, 2:	\$41.48 (I)
UNE Zone 3:	\$45.49 (I)
New Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

A. Trinsic Unlimited includes the following:

1. Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card in Trinsic's South Carolina Tariff No. 5. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited Service.
2. Local line and unlimited local calling

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

(1) This service was formerly known as TrisicHome Unlimited Service.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.1 Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Spectrum Unlimited Service (1)

.1 Outbound Service

Primary Line, per month	\$65.99 (I)
Additional Lines, per month:	\$55.99 (I)
New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

.2 Feature Packages

Monthly Rate:	\$4.95
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.3 Toll Free Service

Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: *	\$20.00
Vanity Toll Free Number Search:	\$9.99

.4 Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
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* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

(1) This service was formerly known as Business Simplicity Service.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.4 TrinsicBUSINESS A La Carte Service**

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

A. Local Exchange Service

.1 Local Access Line

Local Business Line	
Monthly Rate	\$39.56 (I)
Service Connection Fee, one-time charge per line ¹	
Per Line	\$49.99

¹Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

***This service grandfathered effective May 31, 2003 and is available to existing Customers only.*

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.5 Trinsic Spectrum Plus Service *

A. Local Exchange Service

.1 Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

	AT&T	Verizon	(T)
Monthly Rate:	\$40.07 (I)	\$58.87 (I)	
Service Connection Fee, one-time charge per line ¹			
Per Line:	\$49.99	\$49.00	

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

	Term	
Lines	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.6 Trinsic Complete Local**

Per line, per month	\$61.55*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

6.1.7 Trinsic Complete Residential

1. Trinsic Complete Plus**

Trinsic Complete Plus, per month	\$45.55*(I)
Trinsic Complete Plus with International Option, per month	\$48.55*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

.2 Trinsic Complete Nation **

Trinsic Complete Nation, per bundle, per month	\$78.05*(I)
Trinsic Complete Nation with International Option, per bundle, per month	\$81.05*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

3. Trinsic Complete Nation II**

Trinsic Complete Nation II, per bundle, per month	\$75.55*(I)
Trinsic Complete Nation II with International Option, per bundle, per month	\$78.55*(I)

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

4. Trinsic Complete 250**

Trinsic Complete 250, per bundle, per month	\$70.55*(I)
Trinsic Complete 250 with International Option, per bundle, per month	\$73.55*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 250 minutes and other long distance services will be charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.7 Trinsic Complete Residential (Cont'd)

.5 Trinsic Complete 50**

Trinsic Complete 50, per bundle, per month	\$60.55*(I)
Trinsic Complete 50 with International Option, per bundle, per month	\$63.55*(I)
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.8 Trinsic Local Only for Business**

Trinsic Local Only for Business, per month \$67.52* (I)

6.1.9 Trinsic Complete for Business

1. Trinsic Complete Local for Business **

Trinsic Complete Local for Business, per bundle, per month: \$51.05* (I)
Trinsic Complete Local for Business with International
Option, \$56.97 (I)*
per bundle, per month

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

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SECTION 6.0 - CURRENT PRICE LIST, (CONT'D.)

6.1 Basic Services and Rates, (Cont'd.)

6.1.9 Trinsic Complete for Business (Cont'd)

2. Trinsic Complete Nation for Business**

Trinsic Complete Nation for Business, per bundle, per month: \$84.02* (I)
Trinsic Complete Nation for Business with International
Option, \$89.97* (I)
per bundle, per month

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

3. Trinsic Complete Premium for Business**

Trinsic Complete Premium for Business, per bundle, per month: \$100.52* (I)
Trinsic Complete Premium for Business with International
Option, \$106.47* (I)
per bundle, per month

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's South Carolina Tariff No. 3 and the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.trinsic.com.

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